

Do it online

You can register to access your tenancy details on our website. 'My Account' is available around the clock and could save you time and money.

ONLINE YOU CAN

- view a recent history of your rent account
- view a recent history of your repair requests
- report a repair
- send us an enquiry
- access Allpay to make rent payments
- You can down load and print a rent statement

HOW TO REGISTER

Step one

Visit our website at www.connecthousing.org.uk

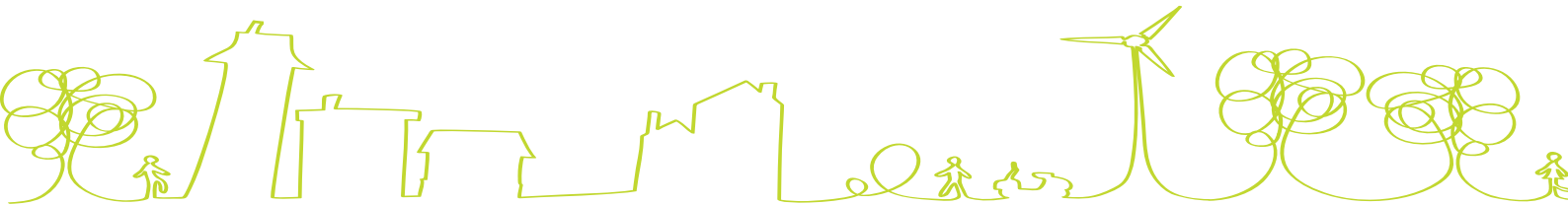
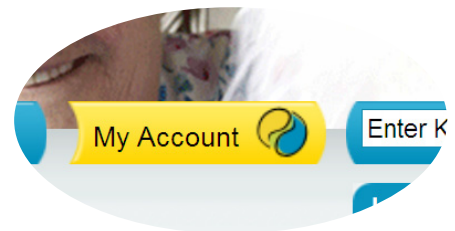
Step two


Click on 'My Account', then click on 'follow this link to register online'.

Step three

Use your details and a memorable word to register. If you need to be reminded of your tenancy number or start date you can find this at the top of your rent statement. You will need the following details:

- name
- date of birth
- email address
- tenancy number
- tenancy start date



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