

## National Services

If you prefer to use national hotlines or websites, please look at...

**Consumer Credit Counselling Service** for debt and budgeting advice tailored to your circumstances.

Tel. 0800 138 1111 or [www.cccs.co.uk](http://www.cccs.co.uk)

**National Debtline** for dealing with debt, letters to send to creditors, fact sheets, budgeting plans.

Tel. 0808 808 4000 or [www.nationaldebtline.co.uk](http://www.nationaldebtline.co.uk)

**Entitled to** for benefit check site for entitlement to benefits and tax credits. [www.entitledto.co.uk](http://www.entitledto.co.uk)

**Money Made Clear** for a financial health check, budget calculator, basic bank account information. [www.moneymadeclear.fsa.gov.uk](http://www.moneymadeclear.fsa.gov.uk)

**Fuel Savers** for advice on energy measures and benefits.

Tel. 0800 512 012

**Energy Comparison Site** to find the best electricity and gas supplier for you. [www.uswitch.com/energy](http://www.uswitch.com/energy)

**'My Home' Home Contents Insurance** for easy set up of appropriate cover with weekly payments. Tel. 0845 337 2463

## How can Connect help?

Phone the Housing Services Hotline or call in at reception if you:

- Need help filling in a form
- Want help with access to the internet to look something up
- Would like to be referred to a housing support worker for more intensive support



A charitable housing association



# Help!

If you live in Leeds

**If you are in rent arrears or any form of debt ...**

**If you have received a possession notice about your home ...**

**If you have received a bailiff's letter or a threatening letter from a credit company ...**

**If you are anxious about any money matters ...**

**If you are not sure if your benefits are correct ...**

The worst thing you can do is ignore it.  
Look inside for ideas ...



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A charitable housing association

How do I handle this type of debt?

Am I getting the right benefits?

Can I get some face-to-face help?



## Local Services in Leeds

If you want local free, independent, impartial and confidential advice, contact the following agencies — many have drop-in services, appointments or local offices — some will visit you in your home.

### Citizens Advice Bureau

(City Centre office in New York Street but local offices in other areas)

Tel. 0870 120 2450  
(for opening times and recorded information)  
[www.leedscab.org.uk](http://www.leedscab.org.uk)

Remember it may take some time to get an appointment.

### Age Concern Leeds

(Mark Lane, LS2 8JA)  
Tel 0113 389 3003/4  
[www.ageconcernleeds.org.uk](http://www.ageconcernleeds.org.uk)  
(Home visits are available.)

### Housing Benefit

(2 Great George Street)  
Tel. 0113 247 7247  
To see if you are eligible for housing benefit, look at [www.leeds.gov.uk/benefitscalculator](http://www.leeds.gov.uk/benefitscalculator)

### Your Local One Stop Centres

... hold advice surgeries.  
Call in or phone  
0113 214 9006

### Burley Lodge Advice Centre

(42-46 Burley Lodge Road, LS6)  
Tel. 0113 275 3498

### Ebor Gardens Advice Centre

(173 Haslewood Drive, LS9)  
Tel. 0113 235 0276

### St. Vincent's Support Centre

(Berking Ave, York Road, LS9)  
Tel. 0113 248 4126

If you need legal advice ...

### Harehills and Chapeltown Law Centre

(263 Roundhay Road, LS8)  
Tel. 0113 249 1100

It is part of a network of law centres around the country that give free legal advice about housing, welfare rights, immigration and mental health.

If you want a not-for-profit financial service for low cost loans (Handiloans), current account, savings plans, bill paying services and much more ...

### Leeds City Credit Union

To find out more about services and your local branch...

Tel. 0113 214 5252  
[www.leedscitycreditunion.co.uk](http://www.leedscitycreditunion.co.uk)